

Your shipments at a glance!

From now on you have the possibility to access all relevant information concerning your shipments on our new tracking platform **time:matters online!**

The most important facts at a glance:

What information will be available?

On **time:matters online** you will find all current orders of the respective date (+/- one week). For each order the following information will be available:

- *Oder number and customer reference*
- *Date and time of transport as well as origin and destination of the shipment*
- *Means of transport*
- *Current routing, information about possibly necessary reroutes*
- *Timestamps at tracking points, information about possible delays or differences to the plan*

How can I access the information?

There are two ways to get the information: You can log in on the **time:matters online** website - www.online.time-matters.com - or request the information via a web service integrated in your system.

All you need to log in on the website is your customer number and an order or reference number of a current order.

The logo for 'time:matters online' is displayed in a white rectangular box. The word 'time' is in yellow, 'matters' is in yellow, and 'online' is in dark blue. The background of the entire page is a light blue image of a clock face with numbers and hands, partially obscured by the white box.

time:matters
online

Your shipments at a glance!

Explanation of symbols!



Transport by car



Transport by plane



Transport by train



Customs clearance



On-board-courier transport



Lodging of OBC



Reroute at a station



Transport is delayed at the moment



Navigation to next/previous day

Apr
20

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